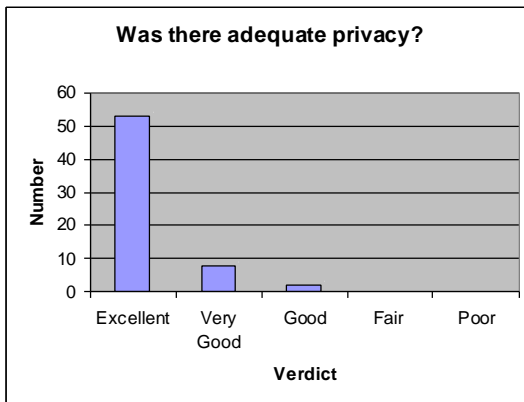
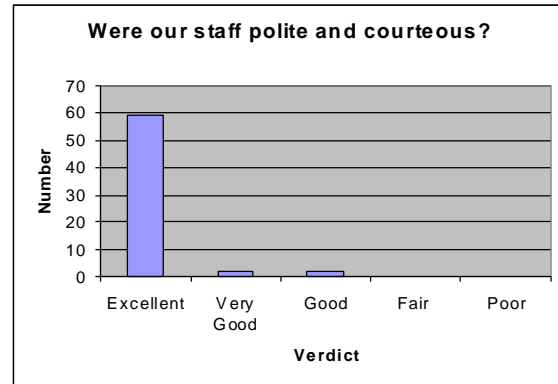
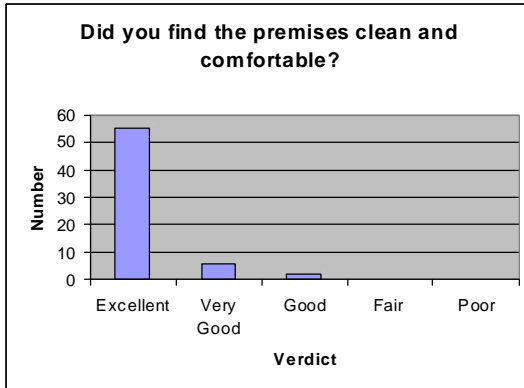


# HOW YOU RATED US

In order to achieve our aim to provide an excellent service it is helpful to us to obtain feedback from you – our clients. Questionnaires are issued on or around the 6<sup>th</sup> treatment and the results from our most recent survey, conducted throughout 2005/2006, are shown below:



**Are you satisfied that your level of hair reduction is in accordance with the information received at your consultations?**

Very Satisfied	62%
Satisfied	38%
Dissatisfied	0%
Don't Know	0%

**Have you experienced any adverse effects?**

Yes	0%
No	100%

**All comments made were positive and no quality improvements were requested**